



TOWN OF NUNN
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December 2024

Dear Residents,

Happy Holidays!

The Town of Nunn will be converting to Sequoyah and Nexbillpay, new billing and online payment platforms, for water and trash payments.

January payments, including autopay and online payments, will be made in the current system. **The new system will be available mid-March. For February and early March payments please pay via check, card, or cash in our office or via phone. Autopay and online payment will NOT work in the current system after the January billing cycle!** If you use autopay, it is recommended you log in to your online account and deactivate it after the January payment.

You will receive another letter when registration is available in Sequoyah and Nexbillpay.

Sequoyah and Nexbillpay will allow:

- Online access to view usage, see account balance, and set up autopay
- Paperless billing
- Bill payment reminders send via text/email at no charge

It is our goal to make this transition as smooth as possible and we appreciate your patience. This new billing system, along with a new water monitoring system, will be a wonderful improvement, making it easier to pay your bill and track your usage.

If you have any questions or concerns, please do not hesitate to reach out to the office. We are here to help!

Thank you,

Town of Nunn

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